

Empower and connect your frontline with Microsoft Teams

It’s time to reimagine the frontline worker experience with Microsoft Teams

An easily configured and branded home experience in Teams puts just what your workers need at their fingertips to enable on-shift productivity and off-shift employee connection

Gateway for transformed employee experience

Give your frontline workers a tailored home experience with the latest information and quick-to-action insights by configuring a Viva Connections dashboard.

Targeted announcements

Send targeted, time-sensitive messages, posts from teams, and other operational announcements to workers based on their role.

Targeted dynamic content

Empower frontline workers to easily address customer questions through real-time access to information right from their dashboard using a custom card.

AI powered workflows

Enhance on-shift productivity and off-shift employee connection with a company copilot that can serve as a reminder for assigned tasks and help track successful completion, making complex frontline processes easier to navigate.

Curated content for quick actions

Utilize interactive cards on your dashboard for quick actions, such as clocking in and out of Shifts.

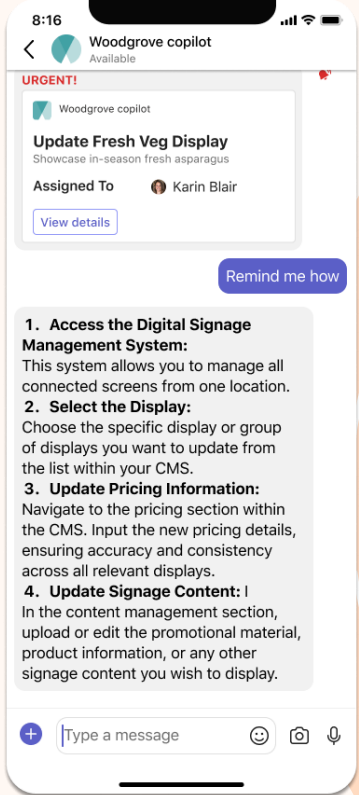
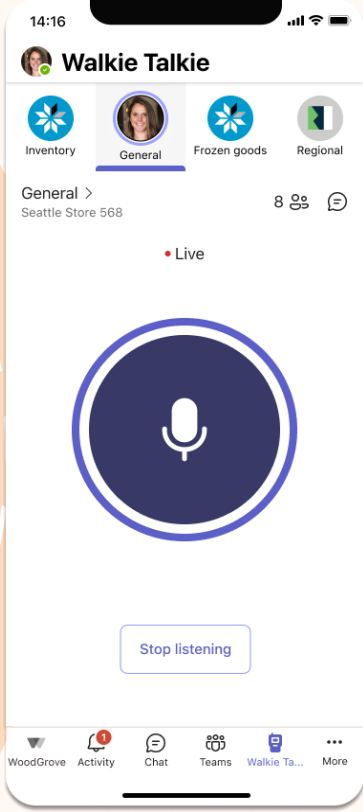
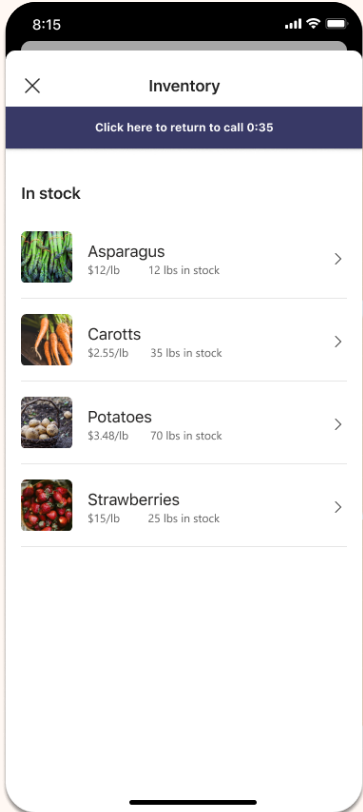
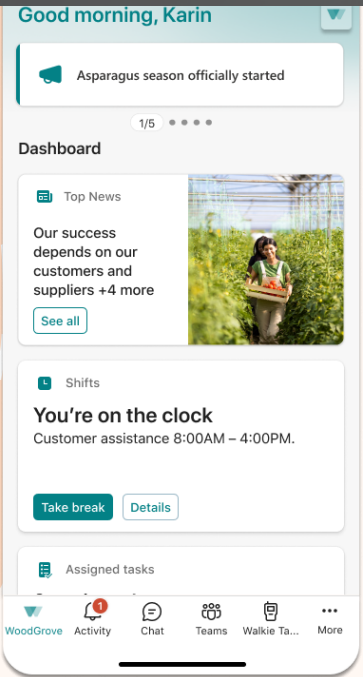
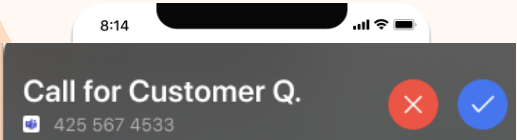
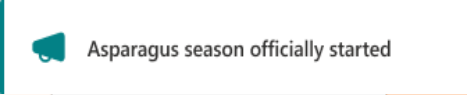
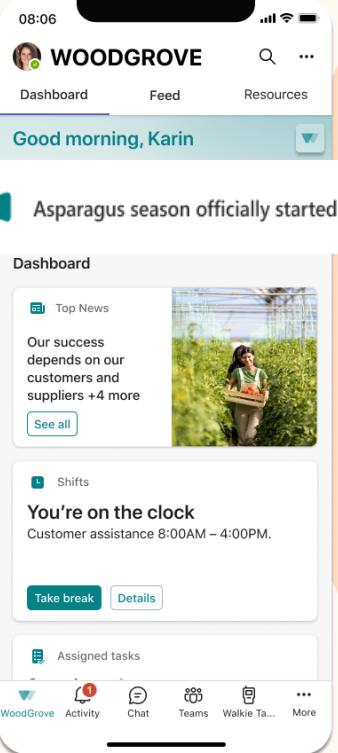
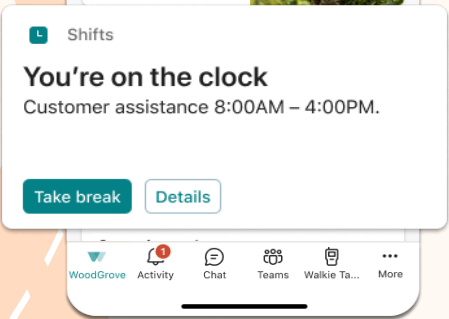
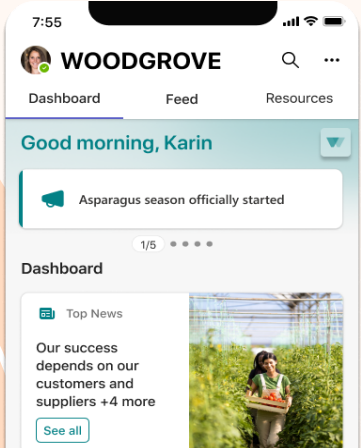
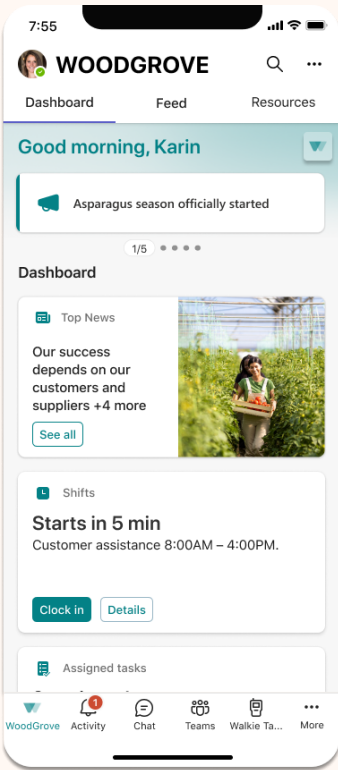
Adaptive Cards update responsively, providing a real-time view of progress and actions.

Scheduling integrated with Teams calling

Leverage scheduling data to seamlessly integrate workers into the appropriate call queue where they can pick up incoming calls.

Instant communication

Enable frontline workers to communicate instantly and collaborate more easily with their colleagues with Walkie Talkie in Teams.



[Learn how to set up your frontline home experience](#)



[Explore more resources](#)