Quick start guide: Configure the home experience in Microsoft Teams for your frontline



It's time to reimagine the frontline worker experience with Microsoft Teams

Build a curated dashboard with the right cards and apps for your frontline to give employees the tools and information they need, all in one place*

Configure cards to create a tailored home experience

Before you start customizing your dashboard, you'll begin with the default experience.

You can use prepopulated cards or configure custom cards to meet your needs.

DASHBOARD FEED RESOURCES

Good afternoon!

Assigned Tasks
No tasks
You don't have any assigned tasks.

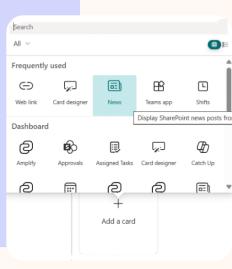
Shifts
No upcoming shifts
Nothing has been scheduled for you at this time.

Approvals
Need to send a request?

Send and keep track of your requests all in one place

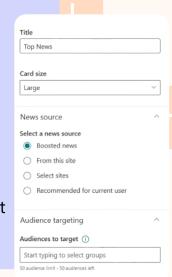
Viva Con. Activity Chat Teams Walke Ta. More

Within Teams, you can create a unique home experience by configuring the Viva Connections dashboard using ready-made cards from Microsoft or third-party apps.



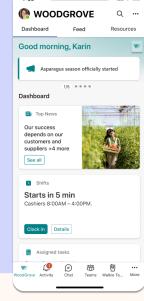
Simply select the cards you want to add and customize key aspects including size, title, and even the audience.

Drag and drop capabilities let you position the card to easily curate the best home experience.



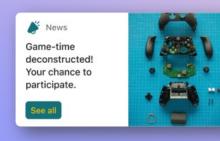
After configuring your dashboard, your frontline workers will be able to find everything they need, right at their fingertips.

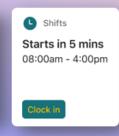
You can add or swap more cards at any time as your business needs evolve.

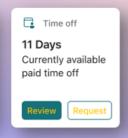


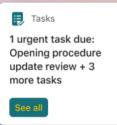
Choose the right cards for your frontline

Add or create any card type to your frontline dashboard. Below are a few common cards to get started!





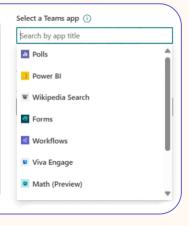




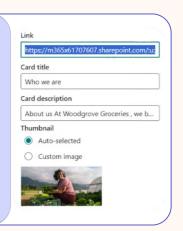


Get started quickly with ready-made options

Teams app cards connect to key frontline apps in Teams on the dashboard, simplifying access to apps that matter the most.

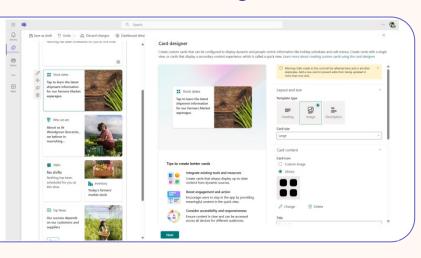


Web link cards enable you to link to a URL, such as the corporate website, employee benefits site, and other resources.



Customize cards to meet your business needs in card designer

With card designer, create interactive and dynamic cards that connect to media, apps, web sites, and more. Surface information such as holiday schedules or local cafe menus or enable actions to complete tasks or submit feedback.



*For additional customization, you can choose which apps to pre-pin to the app bar and set up the home experience to align with your company's brand, colors, icon, and more.

